

alerted the Family Unit and CIT of the event to ensure that the appropriate follow up was conducted. He does this consistently in similar cases.

This is just one example of the professional and compassionate manner in which Officer Walker conducts himself. Officer Walker exemplifies the principles of CIT; recognition, communication, de-escalation and community engagement. Officer Walker's professionalism, dedication and compassion make him imminently deserving of recognition by the Norfolk County CIT/ TTAC and the Brookline Police Department.

Sergeant Joseph Amendola-Public Service Medal.

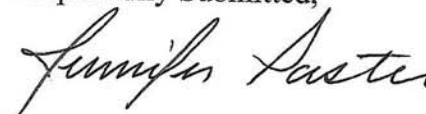
During the past year, primarily while he was assigned to the Community Service Division though continuing post-promotion, Sergeant Amendola has been instrumental in mitigating community concerns and public health issues, specifically with several chronically homeless individuals in our community. He proactively checks the CAD and report writing system for calls involving homeless individuals and he conducts rounds during each shift to check in on several individuals in an effort to address issues before they reach a crisis state.

Throughout this this past winter, Officer Amendola ensured that many of our homeless had warm clothes, hats, gloves, socks, etc. and shelter when necessary. He managed clothing donations and even served as a point of contact for local hospitals whenever our homeless are receiving care and have no other "next of kin" to contact.

Sergeant Amendola works with the Department of Mental Health and the Brookline Community Mental Health Center to access services for individuals experiencing homelessness in Brookline. He fielded calls and BrookOnline reports from the community regarding public health, sanitation and quality of life issues and mastered balancing the needs of the under housed in Brookline while addressing the concerns of impacted residents, businesses and Town agencies.

For the quality of his work in this field, and for all of his efforts that far exceed his job description, the board voted unanimously for Sergeant Amendola to receive the Public Service Medal.

Respectfully Submitted,



Jennifer Paster
Acting Chief of Police

